

DATA SHEET

LOGITECH SYNC

Logitech® Sync makes managing meeting rooms and Logitech devices easy and intuitive. Built on secure, cloud-based architecture, Sync helps you deploy and manage video conferencing at scale.

MODERN DEVICE MANAGEMENT

Logitech Sync makes managing your video conferencing devices easy, no matter how big your organization grows. Even if you're managing hundreds or thousands of rooms, each one is instantly accessible from the simple, browser-based interface. Update firmware and enable features remotely from across the room, or across the world. Featuring an open API and forward-looking architecture, Sync opens a door to insights and integrations—giving you the information you need to manage your rooms more efficiently.



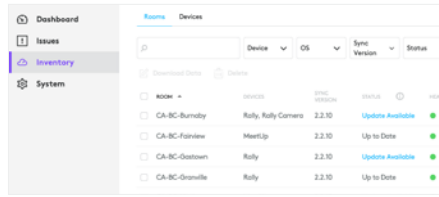
MONITORING

Real Time Room Status

Fix disconnected devices and offline rooms before that panicked phone call or trouble ticket comes in. Sync automatically highlights issues that need your attention in real time and offers in-depth diagnostic info so you can resolve problems before they impact a meeting.

Monitor:

- ✓ Device health
- ✓ Accessory health
- ✓ Room availability
- ✓ Firmware version
- ✓ Update availability



MANAGEMENT

Let Sync Make the Site Visits

On demand or scheduled, Sync helps you deploy product upgrades and bug fixes to all of your rooms. Simply select your devices, choose an action, and let Sync make it happen, without the need for you to be there.

Manage:

- ✓ Update firmware
- ✓ Troubleshoot devices
- ✓ Enable/disable features such as RightSight™ auto-framing



INTEGRATIONS

Open Platform, Easy Integration

Sync's API and the wider ecosystem of Logitech technology partner solutions allows IT pros, facility managers, and managed service providers to use centralized, cross-platform solutions to monitor, manage, and analyze meeting rooms and devices.

Integration Partners Include:

- ✓ Barco
- ✓ Domotz
- ✓ Uteology

INSIGHTS

The Future of Sync

Sync will soon provide additional insight on how people use rooms and devices, empowering you to make the most of collaboration spaces and technologies for more productive meetings.

SPECIFICATIONS

System Requirements

Sync Portal

Modern web browser, such as Chrome™, Edge, Firefox, and Safari®

Sync Application

Windows® 7, 8, and 10; macOS® 10.12 or later

Sync API

Windows 7, 8, and 10; macOS 10.12 or later

Supported Devices

MeetUp
Rally
Rally Plus
Rally Camera



Please visit www.logitech.com/syncavailability for more information about currently supported devices, operating systems, and languages.



www.logitech.com/sync

Contact your reseller
or call us at 800-308-8666

Logitech Inc.
7700 Gateway Blvd.
Newark, CA 94560
Published December 2019

© 2019 Logitech. Logitech, the Logitech logo and other Logitech marks are owned by Logitech and may be registered. All other trademarks are the properties of their respective owners. Logitech assumes no responsibility for any errors that may appear in this publication. Product, pricing and feature information contained herein is subject to change without notice.